

November 9, 2009

## Frequently Asked Questions

### **What is Sketch Door™?**

Graham's Sketch Doors are architectural flush wood doors with immense visual appeal. They are created by piecing together wood veneers in varying grain directions or species types. As an economical alternative to traditional stile and rail doors or an exciting way to express your creativity through a custom design, Sketch Doors are a versatile product to add to your portfolio.

### **Why did you group your doors into three collections?**

We believe designers and architects will appreciate the aesthetic lines created by each collection so they can create a cohesive design throughout each project, regardless of style trend.

### **Can I get custom designs?**

Yes. Graham can provide other designs, available upon request.

### **What is the lead time for a Sketch Door?**

Each Sketch Door requires manual craftsmanship. Graham's 18 standard Sketch Doors can be provided within our standard lead time plus four weeks. Lead time for custom designs is dependant on species availability and design complexity. As always, FSC certification may increase lead time based on accessibility of FSC certified wood.

### **Are Sketch Doors available unfinished?**

Due to the intricate processing required for the sketch face, all Sketch Doors will be prefinished at Graham using our state of the art finishing process.

### **What prefinish colors are available on Sketch Doors?**

Graham has the industry's leading selection of standard colors. Any of our 28 colors can be used on Sketch Doors. One prefinish color can be used per door, and color variation can be achieved by selecting two or more wood species that will result in the color difference you want to achieve.

### **What is the process for a custom color used on a Sketch Door?**

Variety is an important aspect of the Sketch Door. All our Sketch Doors follow the same custom color process as used on our standard doors. However, if you want to apply a custom color to a Sketch Door that is made from two or more species, your customer service professional will send you color approval samples on the specie that is used the most in your Sketch Door design.

### **Do Sketch Doors contribute to LEED?**

Yes. Sketch Doors can contribute to LEED as easily as Graham's Earth Door™ and are available with FSC certification and no added urea formaldehyde if specified as such.

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## **Are Sketch Doors available with a different skin on either side of the door?**

In order to ensure design integrity of your doors, Graham processes doors with the same skin type on both sides.

## **How is the edge species determined?**

Unless otherwise specified, Sketch Doors will be built with edgebanding to match the face species that makes contact with the door edge.

## **Does Graham provide submittal drawings for Sketch Doors?**

Yes, Graham can provide submittal drawings for Sketch Doors. Simply send what is needed along with your letter of intent to us and we will do the drawings for you!

## **Where can I learn more about Graham's Sketch Door program?**

More information about Graham doors can be found on our website at [www.grahamdoors.com](http://www.grahamdoors.com). Please keep in mind that our beautiful doors are part of the entire opening. ASSA ABLOY group companies offer suited door openings in the pursuit of Good Design and the Total Aesthetic Opening. Visit [www.thegooddesignstudio.com](http://www.thegooddesignstudio.com) to learn more.

## **Important ordering information for Graham Distributors**

The 18 doors shown on the Sketch Door sell sheet are Graham's standard offering. To order, simply specify on the Graham Order Form door series "GSD", additional information "S", and the species code that corresponds with the collection and species type you want as listed on the Graham Door Code Chart.

If you want one of the three collections in a different species or multiple species, write a special instruction on your order identifying the collection name and what species you want to order. When two or more species are required, also indicate where you want each species located within the design.

To order a custom design, please contact your Graham Customer Service Professional for assistance.



Explore the possibilities at: [the good design studio.com](http://the.gooddesignstudio.com)

**Graham**<sup>®</sup>  
wood doors

**ASSA ABLOY**

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